

# FTHRA'S 2025 REPORT (BY PROGRAM)



## NET

### NET Trans

*Connecting communities in motion.*

**NET TRANS**

- 2,946,639 miles driven
- 139,433 passenger trips provided
- 26 new ADA-accessible vehicles added
- 10 new propane vehicles + 4 electric vehicles
- 4 electric charging stations installed
- 2 new Connect services launched (Greeneville, Elizabethton)
- Mobile app launched
- 2nd & 3rd place in State Rodeo
- Successful federal triennial review (no findings!)
- Modern digital monitors added to the fleet
- New bus wash bay + safety competition event



## MOW

### Meals on Wheels

*It's more than a meal.*



- 299,341 meals served
- \$816,911 saved as a result of volunteer contributions (hours and mileage)
- 20,379 volunteer hours dedicated
- 607 volunteers
- Serving 8 counties
- Fighting hunger & isolation
- 95% client satisfaction
- 100% health score in the central kitchen
- Subaru Share the Love partnership
- Member of Meals on Wheels America Association

## SFSP

### Summer Food Service Program

*Because hunger doesn't end when the school year ends.*



- 15,330 meals served to kids
- 4 sites across Northeast Tennessee
- Expanded food access across multiple rural communities
- Strengthened collaboration with local schools and churches

## FGP

### Foster Grandparent Program

*Sharing wisdom. Inspiring futures.*



- 53,996 mentorship hours
- 418 children supported
- District recognition + Mayor proclamations
- Stories of emotional & academic impact

**ACCP**

## Alternative Community Corrections Program

*Accountability, recovery, & a second chance.*

- 93% negative drug screens
- 86% employment success
- 6,078 community service hours
- 2,594 office visits and 567 home visits
- 38 successful program graduates
- 9 Intensive Outpatient Program (IOP) graduates
- Partnership with ETSU, Department of Social Work, and Department of Psychology interns assisted the program
- 98% fee payment compliance with \$17,586 collected
- 100% compliance with court-ordered special conditions.

**CCI**

## Misdemeanor Probation Program

*Giving justice-involved individuals the tools to succeed.*

- 2,160+ clients supervised
- 990 successful graduates
- 41 Recovery Court graduates + 6 Mental Health Court graduates
- 90-100 clients referred to treatment
- Partnership with ETSU, Department of Social Work interns assisted the program
- Collaboration with Taiwan's drug court program

**ADS**

## Adult Day Services

*Where safety meets joy and community.*



- 46 clients served
- Pet therapy returned this year
- Physical therapy partnership with Milligan University
- Certified nursing support onsite
- Program supports cognitive health and social wellbeing
- Staff builds meaningful relationships and personalized care plans

**SCSEP**

## Senior Employment Program

*Unlocking skills. Rebuilding confidence.*



- \$431,000 in subsidized wages
- 57,912 community service hours
- 100 workers served
- Computer skills enhanced
- Strengthened employer relationships for hiring pathways

**PSS**

## Personal Support Services

*Caring and security for those in need.*

- 6,500+ hours of care
- 225 referrals
- Services included: light housekeeping and laundry, meal prep, and more
- All clients are referred from Adult Protective Services